



Support Fax Sheet

ACS Support fax number: **0871 223 4860**

This form should ONLY be used if you cannot gain access to www.acssupport.co.uk to report your fault online.

Please fill out **all** the required information below.

Contact Details

Company Name: _____

Contact Name: _____

Contact Telephone: _____

Contact E-mail: _____

User Details

Maintenance Contract Number: _____

Problem Description

- Important : If you are not covered by a valid support contract, you will be charged at our standard rates. Your signature below indicates that you understand and accept this condition.
- Please be patient as all support requests are dealt with in strict rotation.
- Priority is given to faults reported via www.acssupport.co.uk
- Please check your e-mail regularly for responses.

Signed: _____ Date: _____